

Webcall features are designed to make Real Time Communication efficiency between your employees and your web online customers.

Webcall is a Webphone click-to-call. The button that turns click into **calls**, users into clients and Website visitors into sales or support. From a Webpage to a telephone device. Immediate-Private & Secure.

Webphone API

Are you a developer and are up to something interesting? Make the most of Webphone and all its features by customizing button calls, managing received web contacts, and creating the statistics more interesting to you. Get in touch with us and we'll tell you all the benefits offered by our API. Now we put a new technology for you.

Call history



With your click-to-call implementation, you can control all your web calls - such as where on your site each call begins, to which one of your phone numbers the call goes, and how long the call lasts. You can also listen to each recorded web call later via the Control Panel - just make sure to have the Call Recording option turned on.

Call recording



Record and listen to the conversations between your employees and your customers to evaluate the quality of your customer relation management, or to better learn what common questions your customers are having to ask for your products or services.

Voicemail



You receive voicemail when not answered, you listen to messages at your convenience. Our system platform will automatically and instantly send you email notifications together with the message file to listen whenever you receive a new voicemail message.

Mobile application



Your customers can also call you for free from their tablets or smartphones via our free calls. Download and install once our Softphone, it will be used every time your customers want to call you online from your website or their mobile devices via Internet.

Working hours



This feature allows you to choose the times of day that web calls will be forwarded to your Agents (for each day of the week). Customers who call you outside of these hours can leave you a voicemail message that will instantly be emailed to you or your Help Desk.

Analytics



Unlike a regular phone call - Webcall's web calling has powerful, real time analytics. It can be used to determine where your callers are coming from on the web, monitor and measure ROI, effectiveness of marketing campaigns, sales conversions (sometimes greater than 80% via online) and more. You can also download the analytics and use them in spreadsheets, charts, etc.

Call to multiple lines



Forward your web calls to different phone numbers (you can set working hours for each button SIP number), or forward calls to all numbers simultaneously and to specific Landline or Mobile, this function **require topping up** your account with a `calling credit` to route your web calls.

Customizable design



You can select a tailor-made button from your platform management dashboard or you can **customize** your webcall icon button to fully match your website design or corporate identity. We recommend placing your click-to-call button anywhere in your webpage or your email, and Social Media. Even friends and colleagues can call you **FREE** from **anywhere in the world**.



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What Is WebRTC?

Web Real Time Communications

In The Browser



- Rich Messaging
- Gaming
- File/Screen Sharing
- Video Calling
- Face and Object Recognition
- Multiparty Conferencing
- Telephony
- Speech Recognition
- Voicemail
- Audio Share

No Plugins!

One Platform to manage your customers...



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Webcall Pro Software is much more than calling. Webphone technology is now within your reach, the forward thinking

Webphone has been awarded with distinctive prizes in several contests, a device of Google Chrome, Mozilla Firefox and Opera.